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SERVICE HOTLINE

Number: 125/2025
Date: 24 October 2025

Name and Surname: Qiniso Mthembu
Designation: Group Chief Risk Officer

IMPORTANT: JSE INTERNAL TECHNICAL DISASTER RECOVERY TEST – 8 NOVEMBER 2025

Clients are advised that the JSE will be conducting an Internal Technical Disaster Recovery test in the production environment on Saturday, **8 November 2025** to address the issues experienced in the Market-Facing Disaster Recovery test held on Saturday, 18 October 2025. The technical test is intended to ensure JSE and market readiness in the event of an unforeseen disaster situation.

During this test, the JSE trading, information systems and JSE Clearing systems for all markets will be brought up and test data may be published to clients.

All clients who connect directly to the JSE are requested to ensure that their **production systems are shut down** during the weekend to **prevent the receipt and processing of any messages published during the test or alternatively schedule clean-up activities on your respective systems post the test.**

In addition, please note the following:

- End of Day Data subscribers are advised to download their end of day files prior to **08h00 on Saturday, 8 November 2025**; alternatively, files can be downloaded on **Sunday afternoon, 9 November 2025** from **14h00**.
- Please note that BDA services will be **unavailable on Saturday, 8 November 2025** during the following times: **08h00 to 22h00**.

Thank you for your patience and support during our trouble shooting efforts.

Should you experience any problems over the weekend, please contact the Client Service Centre (CSC) on the after-hours number **+27 11 520 7900** or **+27 83 611 9315**.

MARKETS / SERVICES:

- ☒ Equity Market
- ☒ Equity Derivatives Market
- ☒ Interest Rate Derivatives Market
- ☒ Currency Derivatives Market
- ☒ Commodity Derivatives Market
- ☒ Bond Market
- ☒ Bond ETP Market
- ☒ JSE Broker Deal Accounting (BDA)
- ☒ Real Time Clearing (RTC)
- ☒ Colocation
- ☒ International Access Point (IAP)
- ☒ EOD Information Subscribers
- ☒ Live Information Subscribers

ENVIRONMENT(S):

Production

ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or

CustomerSupport@jse.co.za